

Optical Cabling Systems

Customer Survey

Customer (company) Name _____

Customer Representative _____ Date _____

Telephone Number _____

Fax Number _____

Email address _____

OCS Representative _____

How would you rate OCS's performance in the following areas? Please circle one

1. Response Time	Poor	Satisfactory	Above Satisfactory	Outstanding
2. Courtesy	Poor	Satisfactory	Above Satisfactory	Outstanding
3. On time delivery	Poor	Satisfactory	Above Satisfactory	Outstanding
4. Quality of product	Poor	Satisfactory	Above Satisfactory	Outstanding
5. Pricing	Poor	Satisfactory	Above Satisfactory	Outstanding
6. Packaging of product	Poor	Satisfactory	Above Satisfactory	Outstanding
7. Value added solutions	Poor	Satisfactory	Above Satisfactory	Outstanding

Comments: _____

Optical Cabling Systems extends its thanks to you for your time and effort in helping us improve customer satisfaction.

Please fax or mail survey to:

Optical Cabling Systems
Attn: Rick Hobbs, COO
2621 Summit Ave., Ste. 100
Plano, Texas 75074
FAX: 972-331-3410